



Intelligent Supply Chain Control Tower

Our proposed Control Tower service connects order, inventory and supplier information so your team can identify threatened delivery commitments, compare feasible responses and coordinate approved action. We start with a defined operational problem and measure its value before recommending wider investment. Operational traceability links affected orders to stock, supply and delivery events.

Customer Promise Protection

The initial pilot focuses on recurring material shortages, late inbound supply or expensive expediting. Working with your team, we would:

- Identify customer orders at risk and prioritise review.
- Compare responses such as expediting, transfers or rescheduling.
- Assign owners and record approvals, actions and outcomes.

An indicative 90-day programme covers one site or business unit and one product family. It progresses through data validation and shadow testing to supervised operation. Your team approves spending and customer commitments. Technology and timetable depend on the agreed scope and data readiness.

Benefits measured with your finance team

We agree a baseline and comparison method before live operation. Measures can include delivery on time and in full, premium freight cost per order and decision time, with safeguards for inventory, quality and other customers. The review includes implementation and recurring costs. Client evidence and finance review establish benefits; illustrative examples explain the method.

Your Customer Promise Protection Discovery Workshop

Join a 60–90 minute discussion about a recurring delivery challenge and whether a focused pilot is worth pursuing.

Who should attend? An operations or supply-chain sponsor, a planning or procurement lead, and finance and data representatives.

What to bring. Two or three recent shortage or late-order examples and an overview of your systems. We agree detailed data access separately.

What you receive. A candidate pilot scope, initial data requirements and an agreed next step towards a measurement plan and scoped proposal.

Arrange your discovery workshop

Contact your Supply Chain Partners representative with your delivery challenge and preferred dates. We agree responsibilities, fees, data arrangements and business terms before work starts. Workshop format and any fees are agreed before booking.